CASE STUDY
LIBRARY STAFF AWARDS

The Case Study provides a background to the UQ Library Award Program and provides information on the aim of the Awards, categories and criteria.

BACKGROUND
The Library works in partnership with the academic community to provide convenient access to quality information, and to manage and provide access to UQ scholarship. The Library provides information services which are customisable to individual needs and which recognise disciplinary perspectives and their information requirements.

The UQ Library has approximately 300 staff and is made up of 15 branch libraries located across the University’s campuses, hospitals and research stations.

AWARDS
The Library aims to provide a rewarding environment in which staff members are encouraged to develop to their full potential by becoming involved in designing and developing services which provide job satisfaction and meet the needs of Library stakeholders.

Demonstration of the Library’s values:
- Approachability
- Respect
- Excellence
- Flexibility
- Integrity
- Teamwork

These values form the basis of recognition and acknowledge staff who demonstrate the agreed values through their behaviour.

AWARD CATEGORIES AND CRITERIA

Library Staff Excellence Award:
The purpose of the award is to recognise staff commitment to providing exceptional service to others.

Criteria:
Demonstrate behaviours supporting the values of:
- Excellence
- Approachability
- Integrity

The winner of this award will receive a certificate, a trophy and have their name engraved on the Library Honour Board.

Want more information on recognition? Visit www.hr.uq.edu.au/recognition
AWARD CATEGORIES AND CRITERIA

Library Team Excellence Award
The purpose of the award is to recognise teams for outstanding effort. All functional and cross functional teams are eligible.

Criteria:
Demonstrate behaviours supporting the values of:
- Respect
- Teamwork

The winning team will receive a certificate, a medal and have their team name engraved on the Library Honour Board.

LIBRARY HONOUR BOARD

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