**Purpose:** This procedure describes how to clear the cache from your Firefox web browser.

**Step 1** Open Firefox web browser. Your Firefox window will look like one of the below pictures. Follow the instructions (either Step 1a or 1b) underneath the one that looks like yours.

**Step 1a** Open the Options window by clicking on the Firefox button at the top left of the browser window, then clicking on Options menu, then click on the second Options menu.

**Step 1b** Open the Options window by clicking on the Tools menu at the top of the browser window, then clicking on Options menu.
Step 2  You should now see the Options window. Click on the Advanced icon, then click on the Network tab. Click on the Clear Now button; this will clear your cache automatically. Click OK to close the Options window.